

## Safety

Edmonton is a safe city, but like every other big city, you need to be aware of your surroundings and take some precautions.

### Be Aware



- Be aware of your surroundings and who is around.
- Walk with others, when possible, rather than walking alone.
- Avoid using electronics that could be distracting or that limit your hearing when walking alone.

### Respond Quickly



- For Emergency call 911.
- If you encounter a situation or people that make you feel unsafe:
  - Create space between yourself and the individual/group/situation.
  - Do not become confrontational with or challenge people, however, be assertive.
- If a situation becomes confrontational or threatening, or if you have been harmed
  - Remove yourself from the situation as quickly as possible.
  - Take steps to ensure your safety (i.e., enter a vehicle and lock the doors or go into a nearby business.)
  - Do not follow/chase an individual who is being threatening.
  - Be a good witness; note identifying features of the individual.
- Report the incident to the police/ security as soon as it is safe to do so
- Non-emergency complaint line 780-423-4567.



**Note:** This information was adapted from content hosted on the City of Edmonton website. [Learn more about safety and security.](#)

**Questions?** Email: [Samantha.Parchment-Andrews@norquest.ca](mailto:Samantha.Parchment-Andrews@norquest.ca) or [book an appointment](#) with a settlement advisor to discuss your options.